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Scottish Public Library Annual Survey 2023

This is the first year of a new national survey of public libraries in Scotland. This brief survey will help measure the impact of local library service provision.

# **Using the library**

1. Why did you use the library service today (or, the last time you used it)?

* Borrow or look at books, magazines or newspapers
* Use the computers, printer of Wi-Fi
* Attend an event
* Ask a question or find something out
* Renew my books
* Be somewhere warm
* Other

# **Finances**

2a. Thinking about your use of the library today, or the last time you used it, did it save you money? This includes borrowing books or other things, using the computers or Wi-Fi, attending an event etc.

* Yes
* No
* Don’t know

2b. If yes, roughly how much do you think you have saved today?

* Under £5
* Between £5 - £9.99
* Over £10
* Don’t know

# **Information and learning**

3. To what extent do you agree with the following sentence:

**The library provides access to reliable, trusted information which helps people make decisions.**

* Strongly agree
* Agree
* Neither agree nor disagree
* Disagree
* Strongly disagree

4. Over time, using the library service has…… [tick any that apply]

* helped me learn something or gain new skills
* helped support my child/ children’s learning
* helped me claim benefits
* helped my apply for jobs
* helped me do things online which are important to me
* improved my reading skills
* improved my computer skills
* helped me learn about the environment
* helped me get information about, or access, other public services
* improved my creativity or developed new interests

# **Health and wellbeing**

5. To what extent do you agree with the following sentence:

**Using the library service includes my quality of life?**

* Strongly agree
* Agree
* Neither agree nor disagree
* Disagree
* Strongly disagree

6. Over time, using the library has…..? Tick any that apply.

* led to a greater enjoyment of reading
* led to healthier behaviours or habits
* increased my confidence
* reduced my feelings of isolation or loneliness
* helped me meet new people
* made me feel better about myself
* given me fun times/memories

# **Library space**

7. Do you think the library is a welcoming place to visit?

* Yes
* No
* Don’t know
* Not applicable

# **Values and benefits**

8. How important would you say the library is to you?

* Very important
* Important
* Neither important nor unimportant
* Slightly unimportant
* Unimportant

9. Can you tell us about a time when your library had a positive impact on your life?